PRAYER TEAM PRACTICE GUIDELINES

Keswick Ministries Safeguarding Policy

Keswick Ministries takes safeguarding seriously and has a Safeguarding Policy and practice guidelines developed in association with Thirtyone:eight. The policy and guidelines give us a framework within which all of us should operate.

In your work on the prayer team there is a possibility that issues may arise which need to be handled in accordance with our policy, and the notes below have been prepared to assist you in such a situation. Issues that might arise are where someone shares with you that they have been, or are being abused, or where they share that they were, or are the perpetrators of abuse.

Key points on how to respond to safeguarding issues.

- Accept what you hear without passing judgement.
- Keep calm, and look at the person directly.
- Let them know that you will need to tell someone else don't promise confidentiality.
- Never push for information, question or investigate.

- Make careful notes as soon as possible of all that is said, including contact details; keep the notes safe, ahead of passing them to our Safeguarding Co-ordinator, or deputy.
- If the matter is current, then ideally take them to see our Safeguarding Co-ordinators (see below) in person.
- Contact Keswick Ministries Safeguarding Coordinator, or the deputy:
 - Simon Overend 017687 80075 / 07771 992640 Safeguarding Co-ordinator
 - Lucy Goldie 017687 80075 Deputy Safeguarding Co-ordinator

Our Co-ordinators will liaise with the Thirtyone:eight / statutory authorities as appropriate.

• If appropriate follow up with people so as not to leave loose ends.